

LAnet

la-networks.com

LA Networks

Technology Activated, People Focused





Collaboration Solutions

CALL REPORTING

By monitoring and analyzing your call center data you can determine peak traffic times, performance metrics, productivity indicators, costs etc., to further evolve your Call Center functions to best serve your customers.

COLLABORATION WORKSPACE

Increase collaboration and efficiency by converging text, voice, video, desktop sharing etc., into a single shared workspace. With an easily searchable archive of all of your team's chat communications and shared files you will never miss a key comment or file.

INSTANT MESSAGING AND PRESENCE

Instant messaging with Presence allows employees to provide constant updates as to their whereabouts and make contributions to their team from any device to communicate quickly and constantly.

PAGING & E911

Prepare for the event an emergency by establishing protocols to notify and communicate throughout your organization. If help is on the way, your team should know exactly who and where to direct emergency services personnel to.

VIDEO CONFERENCING

Whether you're trying to create a more collaborative and personal experience, reduce travel costs, or find a way to bring your team, clients and partners together, Video Conferencing is the way to accomplish that transformation.

CALL RECORDING, SCORING, AND COMPLIANCE

Record calls and conversations to ensure quality and compliance and use this information as a tool to train your staff to provide the best customer service possible.

CONTACT CENTER

In a world of automation and technology, we seek to connect with a live person. Utilize contact center to field calls and increase customer experience and satisfaction, all while extrapolating the proper data to analyze your business.

MOBILITY

Whether working on the road, in a coffee shop, or in the comfort of home, communications and connectivity options such as text, voice and video conferencing shouldn't be any different than the office.

SINGLE NUMBER REACH

Give out only your office number. Receive your office calls on your cell phone and the voicemails go to your office voicemail.

VOICE

By migrating your analog phones to a digital VoIP solution or converting them to digital through SIP Trunks, you can effectively integrate voice, video, desktop sharing etc. through a single networked line massively cutting expenses while improving sound quality and reliability.

WEB CONFERENCING

Web Conferencing combines voice, video and text with screen and document sharing to create an easily deployed collaboration solution free of bandwidth constrictions and compatibility issues.

ABOUT

We help different organizations of all shapes and sizes understand, adapt, implement and evolve infrastructure technologies in the areas of collaboration, data center, mobility, networking and security.

Our differentiator is subtle, yet highly significant. We are an authentic, engineering-first organization and stay true to this identity. Technology excites and intrigues us and we never stop working to master the latest innovations from our key partner, Cisco.

Within greater Los Angeles, we are known as the go-to partner for Cisco who has the experience and ability to flawlessly execute the most complex enterprise-class solutions. We are a Cisco Gold partner, the pinnacle of Cisco partner certification.

PRACTICES



COLLABORATION



DATA CENTER



MOBILITY



NETWORK



SECURITY



MANAGED SVCS



CONTACT

5805 Sepulveda Blvd., Suite 710
Sherman Oaks, CA 91411
818-333-4880
la-networks.com

